

COVID-19

PEST CONTROL – AN ESSENTIAL SERVICE

United Pest & Turf Control has no higher priority than the safety of our customers and employees. The Department of Homeland Security, NPMA and many State Officials have issued statements listing the Pest Control Industry to be an essential business vital to the overall health of the public.

As an Essential Service Industry, we will continue to provide services to all of our customers including homes, grocery stores, medical facilities, multifamily housing units, warehouses, gas stations, restaurants and other places of business where pest may infest, contaminate, and/or cause additional health concerns during this time of crisis. With many citizens being asked to stay home, we are fully committed to protecting our community's homes and businesses from becoming damaged or even uninhabitable due to pest damage, pest related diseases and other pest related health complications. There is hardly a segment of the food industry that could comply with the federal sanitation and health regulations without an adequate pest control program.

With the growing concern regarding the potential for community spread of COVID-19, efforts to reduce any possibility of exposure to the virus have been put into action. We want to continue our duty to serve our customers in the battle against nuisance pests which are capable of making a bad situation much worse.

As always, our technicians are trained, tested and certified in the use of and supplied with, Personal Protective Equipment (PPE) including respirators, gloves, protective clothing etc. to conform to the safety requirements established by the EPA and the Occupational Health and Safety Administration. All pest control services will be conducted on the exterior perimeter of the home in a preventative manner unless interior protocol is deemed as absolutely necessary by one of our service professionals. In the event of an active pest infestation in which a team member of United Pest & Turf Control deems an interior service necessary, proper PPE must be worn and occupants may be asked to temporarily vacate the premises.

We have elevated our office cleaning procedures and are practicing appropriate social distancing as we adjust our operations to protect our employees. We are limiting our physical office to employees only at this time. All correspondence will be performed via email, text or phone. Any employee who may become ill will be instructed to remain home and take all CDC recommended safety precautions.

Customers should be advised that any payments may be made a number of ways that do not require face-to-face interactions.

Payment options include:

- Phone - 256-423-7378
- Website - www.unitedpestandturf.com
- Mail – P.O. Box 670 Ardmore, TN 38449
- Drop box - 28857 AL Hwy 53, Ardmore, AL 35739
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If you are inquiring about new service, you may call our office at 256-423-7378 or use the "CHAT" option on our website to schedule a treatment. As the need for Mosquito and General Pest Control service rise with the warmer temperatures and more families spending time at home, please bear with us as we work to serve you all safely and efficiently.

United Pest & Turf Control, Inc. – Management Team

